



PERSONAL INFORMATION

Name	Bethany Samantha Watson
Address	4 Glenmill Crescent, Darnley, Glasgow, G53 7HL
Gender	Female
Telephone	07835776149
E-mail	bethanysamwatson@gmail.com
Nationality	British Scottish
Date of birth	23/04/1992

EDUCATION EXPERIENCE

BA Hons Drama, 2.1
University of Sunderland, awarded 2013

SQA Highers:
English, Maths, Computing, Music, Drama
Mearns Castle High School, awarded 2009

WORK EXPERIENCE

• 2016-2018

CareUK, Well Meadow Lodge, Newton Mearns Domestic

My role as a domestic involved the obvious: with important duties which had to be completed by certain deadlines. However my additional duties included:

- Customer service: greeting and welcoming guests, providing directions and information for visitors, fulfilling residents' requests, resolving general complaints, liaising with each resident to provide individual person centre care
- Display: creating show rooms for prospective clients to view, hanging curtains, making the bed, choosing linens to match the rooms, dressing the room with appropriate ornaments and accessories
- Cleaning: being in charge of a floor, prioritising tasks and managing my own day, interacting with residents or visitors and fulfilling requests, liaising with carers and nurses to provide a favourable routine, keeping chemicals safe
- Laundry: moving and handling large items, keeping to a timetable, sorting and organising multiple items, delivering linens to corrects floors, counting and adjusting throughout the day linens needed
- Stock: keeping a track of stock and restocking from main storeroom, storing chemicals with reference to COSHH, tallying inventory and reporting back on needed items, keeping records as per company policy

• 2012-2014

PlayHouse Fun, Gowan Avenue, Falkirk

Child Entertainer

My role was 'Fairy Rose' and she entertained children and facilitated their play. My responsibilities included:

- Meeting and greeting children and customers in characters
- Organising interactive play with groups
- Visiting birthday boys and girls at parties
- Supervising the drop slide, opening it and securing it after use
- Recognising singular children and ensuring they had an opportunity to play in a group
- Reducing the speed of older children so younger children weren't in danger of a collision

Play Leader and Party Host

My role was exceptionally varied and I was expected to man many posts during the day, from barista, to receptionist, to party host. My duties included:

- Receptionist: greeting children and carers, handling entrance fees, handling customer complaints and queries, operating PA, answering phones, booking parties and taking orders, signing in and out customers, providing security so that children remained safely inside with carers
- Till Operator: operating till, taking orders, handling money and counting back coins as per company preference, promoting and selling merchandise such as toys, communicating with customers, memorising menu and products available
- Barista: making drinks, delivering food and drinks, cleaning down work surfaces, cleaning and clearing empty tables
- Party Host: meeting and greeting the birthday child – and parents, greeting each child, liaising with kitchen, creating party bags, maintaining the party timetable, organising the birthday banquet room, cake candles and singing, ensuring the parents' satisfaction, ensuring child's happiness, booking future parties, dealing with specific birthday requests that differ with each family, making balloon animals
- Daily Duties: cleaning the frame, tables, bathrooms, and floor as necessary, restocking at the end of each working day, performing visual and physical safety checks on all play frames, checking fire doors and testing alarms, unlocking and supervising the 'Drop Slide'

PERSONAL SKILLS AND COMPETENCES

MOTHER TONGUE

English

SKILLS

- Computer skills: familiar with word, powerpoint, excel, email, running indiegogo campaigns, social media platforms, basic photo :Computer skillshop, and basic HTML
- Creative: have been a production designer, actor, director, playwright – great at improvisation, problem solving, working within constraints, and mise en scene
- Teamwork: as a creative you must listen, learn, envision, and create within teams
- Communication: able to collaborate via email or in person, very well spoken
- Adaptable: pick up skills and information easily, personally loves to learn, can move from post to post as needed, enjoys finding solutions

ADDITIONAL INFORMATION

More About Me

I gained my degree in drama and threw myself into the creative industry. I have co-produced an indie feature film – a true challenge of my organisation skills. I have toured the UK in pantomime buses, acted for short films, and performed in some lovely venues and theatre. I love keeping busy so I like to get involved with children's work – having volunteered at many children's groups and summer holiday clubs. I enjoy watching cooking shows, science fiction and bridal boutique shows. My other hobbies include shopping – I'm an excellent browser and love hunting for a bargain.

I'm always looking to challenge myself personally and professionally. My strengths include creativity, working relationships, customer service, and just getting the job done. I believe in honesty, equality, and delivering a high quality of work. I bring energy, imagination, and determination to any job, whether it be dressing up as Cinderella or sweeping floors like Cinderella.